Application form for
Housing Benefit
Local Housing Allowance
Council Tax Reduction Scheme
Second Adult Rebate



| Name: | Address you are claiming benefit for: |
|---|--|
| Address: | - |
| | - |
| 2 | - - |
| Postcode: | - - |
| Telephone Number: | -) (———) |
| | |
| Please read the guidance notes on page | - |
| Use black ink to fill in the form. Do not | |
| You must return this form as soon as p If you don't have everything we ask for | r, you can send the proof later, as long as you do so within |
| one month of returning this form. | , you can send the proof later, as long as you do so within |
| We usually award benefit from the Mo | onday after we receive this form. |
| • | de to assess whether you are entitled to other benefits. |
| | fill in part 1, part 3, part 17 and part 18 of this form. |
| ii you are just claiming second Addit Nebate, only | Till III part 1, part 3, part 17 and part 10 or tills form. |
| About your home – complete these details | S |
| , | |
| (Tick every box which applies to you.) | |
| Do you: | |
| Rent from a private landlord? | Own your home? Live in a hostel? |
| Rent from a housing association? | Other (please give details) |
| | (p. 2023) |
| | |
| Jointly own or rent your home with | Please give the name of the joint owner or tenant. |
| anyone apart from your partner? (Please name them.) | |
| partner: (Freuse name them.) | |
| When did you move into this address? | / / |
| | |
| If you have not moved in yet, tell us when you expe | ect to move / / |
| | |
| For office use only – do not complete these | e details |
| | |
| Claim Number : | |
| Data Issued | DATE |
| Date Issued: Issued By: | STAMP |
| Council Tax Account Number: | |

Notes for filling in the claim form

About Housing Benefit and Council Tax Reduction Scheme

Housing Benefit can pay all or part of your rent. It may also give you some extra money towards things you have to pay for, like children's play areas and cleaning shared areas (only if this is included in your rent charge). Council Tax Reduction Scheme can pay all or part of your Council Tax liability. It cannot help with charges for water and sewerage set by Scottish Water.

Second Adult Rebate

Second Adult Rebate is Council Tax Reduction for people who may not have a partner but who share their home with someone who:

- is 18 or over;
- is on a low income, and
- does not pay them rent;

If you are claiming Second Adult Rebate, only fill in part 1, part 3, part 17 and part 18 of this form.

We need proof

We need to see proof of some of the things you write about on this form.

There is a checklist in part 21 on page 30 of the form to help you. If you are not sure if we need to see proof of something, get in touch with us. We will tell you what we need to see. We cannot pay you benefit until we have seen the proof we have asked for.

Filling in the form

- If you have a sight difficulty and want this information in another format, please contact your local service point.
- If you make a mistake just cross it out and put the right answer next to it. Do not use correction fluid or tape.
- Answer Yes or No questions by putting a tick \forall in the relevant box. If you are picking an answer from a list of answers, tick \forall the appropriate box again.
- If someone else fills in the form for you there is a special space for them to sign (see part 18 on page 27). If English is not your first language and you need help filling the form, we may be able to help you. Please contact your local service point.
- If you need any help, contact your local service point listed on page 4 of this form.

What to do next

When you have filled in the form, sign it and send it to us with the proof we need to see. Or you can take the form and proof to your local service point. Do not send valuable items such as benefit books, bank books or passports in the post. Bring them to your local service point and we will get the information we need and give them back to you. If you cannot get the proof we need straight away, do not worry. Send the form to us (without the proof) and let us know that you will be sending proof later. If you do not send us the form straight away, you may lose money.

When we usually pay benefit from

If this is your first claim, we will usually pay your benefit from the Monday after we get your form.

How to contact us

Please see the list on page 4 of this form.

Changes you must tell us about

The rules for Housing Benefit and Council Tax Reduction are different from the rules for other benefits and credits. You must tell us straight away (by us we mean the Housing Benefit / Council Tax Reduction Service) if:

- people move into or out of your home, such as a partner, children, relatives or other adults;
- any income goes up or down (this includes your income, your partner's income, or the income of anyone else living with you);
- your tax credit changes;
- the savings or investments of anyone in the household go up or down;
- you or anyone living with you becomes a student, stops being a student, goes on a Youth Training Scheme, goes into hospital or a nursing home, goes into prison or gets or changes or leaves a job;
- you or your partner give birth or any of your children leave school;
- your rent changes (this includes changes to the total amount of rent your landlord asks you to pay, any charges for things like services and fuel, water rates, heating, lighting, hot water, cooking and any meals);
- you move house;
- you or your partner are going to be away from home for more than 13 weeks;
- you receive any decision from the Home Office;
- you or anyone in your home stops getting benefits from the Jobcentre Plus or the Pension Service or;
- anything else happens that might affect your benefit entitlement.

You must tell us about anything you think might affect your Housing Benefit and Council Tax Reduction. Please write to, phone or visit us at your local Customer Service Point (CSP, as detailed on page 4). Remember you must also provide the evidence of the change (date of change, payslips, written proof of change of address, benefit award letters and so on). We need to know within one month about any change that would increase your benefit. If you tell us later, we will only increase your benefit from the Monday after the date you told us.

We will always take into account changes that reduce your benefit from the date the change happened, not when you tell us about the change. If we pay you too much benefit because you do not tell us about the change on time, we will normally ask you to repay the money or we will take it from future benefit payments.

It is an offence not to tell us about any change of circumstances that affects your benefit. We may take court action against you.

How we collect and use information

We will use the information you give in this form, and in any proof you send us, to process your claim for Housing Benefit and Council Tax Reduction. We may also share your information with other Argyll and Bute Council departments to meet the aims of our Policies and Strategies. We will only share information needed for this purpose. If you do not want us to share information for this purpose, please phone us on 01546 605512.

We may pass the information to other agencies or organisations such as the Department of Work and Pensions and HM Revenue & Customs as allowed by the law. By law, we may check the information you have provided, or information provided about you by someone else, against other information we already have. We may also ask other agencies, organisations, local authorities or government departments to give us information they have about you to:

- make sure the information you have given us is correct;
- prevent or detect crime; and
- protect public funds.

We will not give information about you to anyone else, or use information about you for other purposes, unless the law allows us to. We, Argyll and Bute Council, are the data controller for the purposes of the Data Protection Act 1998. If you want to know more about what information we have about you, or the way we use that information, you can ask.

Council staff at the local customer service points listed below can give you help and information about your benefit claim and the benefits scheme in general.

| Visit us at: | |
|------------------------|------------------------|
| Customer Service Point | Customer Service Point |
| Burnet Building | Eaglesham House |
| St John Street | Mount Pleasant Road |
| CAMPBELTOWN | ROTHESAY |
| PA28 6BJ | PA20 9HQ |
| Customer Service Point | Customer Service Point |
| Municipal Buildings | Jamieson Street |
| Albany Street | Bowmore |
| OBAN | ISLAY |
| PA34 4AW | PA43 7HP |
| Customer Service Point | Customer Service Point |
| Scotcourt House | 1A Manse Brae, |
| 45 West Princes Street | LOCHGILPHEAD |
| HELENSBURGH | PA31 8RD |
| G84 8BP | |
| Customer Service Point | Customer Service Point |
| Hill Street | Breadalbane Street |
| DUNOON | Tobermory |
| PA23 7AP | ISLE OF MULL |
| | PA75 6PX |
| Customer Service Point | Customer Service Point |
| The Business Centre | Scalasaig |
| Crossapol | ISLE OF COLONSAY |
| ISLE OF TIREE | PA61 7YP |
| PA77 6UP | |
| _1 | • |

Phone us on:

Customer Service Centre Telephone Numbers:

For Benefits Enquiries - 01546 605512

For Council Tax Enquires - 01546 605511

To Make a Payment - 01546 605515

Email us at:

enquiries@argyll-bute.gov.uk

Where to go for help and advice (continued)

Welfare Rights Service

The Welfare Rights Officer's main task is to ensure that members of the public are informed of their correct entitlement to benefit. They can also help challenge or advise on unfavourable decisions made by the Department of Work and Pensions.

The Welfare Rights Officer gives advice to members of the public on claiming all state benefits, including help to complete application forms. The Welfare Rights Officer can also provide representation at Benefit Appeal Tribunals.

All services are free, impartial and confidential.

They also provide briefing sessions and talks on benefit and benefit changes for community groups.

If you wish to arrange an individual appointment for advice on a private issue, please contact the appropriate Welfare Rights Officer for your area:

| Welfare Rights Officer | Welfare Rights Officer |
|--------------------------|-------------------------------|
| Kintyre and Islay | Helensburgh and Lomond |
| Community Services | Community Services |
| Burnet Building | 45 West Princes Street |
| St John Street | Helensburgh |
| Campbeltown | G84 8BP |
| PA28 6ED | Telephone – 01546 605517 |
| Telephone – 01546 605517 | |
| Welfare Rights Officer | Welfare Rights Officer |
| Lorn and the Isles | Cowal |
| Community Services | Community Services |
| Municipal Buildings | Dolphin Hall |
| Albany Street | Dunoon |
| Oban | PA23 8DQ |
| PA34 4AW | Telephone – 01546 605517 |
| Telephone – 01546 605517 | |
| Welfare Rights Officer | Senior Welfare Rights Officer |
| Mid Argyll | Bute |
| Community Services | Community Services |
| Manse Brae | Dolphin Hall |
| Lochgilphead | Dunoon |
| PA31 8RD | PA23 8DQ |
| Telephone – 01546 605517 | Telephone – 01546 605517 |
| | |
| | |

For help with your reading and writing skills

For local help with your reading and writing skills contact Big Plus and Adult Learning on 01436 658731.

Part 1 About you and your partner

If you have a partner, you must answer all the questions about them, as well as yourself.

| | You | Your partner |
|--|---|--|
| Surname | | |
| First name | | |
| Title (Mr, Mrs, Ms, Other) | | |
| Any other names you have used | | |
| Date of Birth | / / | / / |
| National Insurance Number | | |
| | f you do not have a National Insurance number, or cannot find it, tick this box | If you do not have a National Insurance number, or cannot find it, tick this box |
| Your daytime phone numb | er | |
| Your mobile phone numbe | r | |
| Your e-mail address | | |
| We need to see proof of y | our identity and National Insurance Number | er. See the checklist at part 21 on page 30. |
| If you have moved home in the last 12 months, tell us your last address. | | |
| | | |
| | Postcode | Postcode |
| Did you get Housing Benefit or Council Tax | No | No |
| Reduction there? | Yes When did you claim? | Yes When did you claim? |
| | / / | / / |
| Were you the home owner, a tenant or a boarder at this address? | | |
| | address please provide evidence of the proceeds fro | om the sale of this property e.g. a solicitor's letter |
| Have you or your partner | No | No |
| come to live in the United Kingdom in the last two years? | Yes | Yes |
| What is your nationality? | | |

Part 2 About children

We need to know about any children in your household who:

- are under 16 and you receive Child Benefit for; or
- are 16, 17 or 18 and in education doing a course not higher than SVQ, GCE A-level, SCE Higher level or GNVO (advanced).

| or GNVQ (advanced |). | | |
|---|---------------------------------|---|---|
| Are there any children in your household as described above? | | 3. e more than 3 children, fill in he information we ask for on | |
| We must see evidence of everyth | ning you have listed in this pa | rt before we can decide how m | uch benefit you can get. |
| | | | -1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1: 1 |
| | First child | Second child | Third child |
| Surname | | | |
| First name | | | |
| Date of Birth | / / | / / | / / |
| The child's relationship to you | | | |
| The child's relationship to your partner | | | |
| Usual address, if different from yours | | | |
| | | | |
| al II la . 60 | | | |
| Child Benefit number | | | |
| Who gets the Child Benefit for them? We | | | |
| need to see proof of this. | | | |
| Is the child registered No Blind? Ye | | No We need to see proof of this | No We need to see proof of this |
| Does the child get No Disability Living Ye Allowance or Personal Independence Payment? | | No Yes | No Yes |
| How much Care | £ | £ | £ |

£

Mobility

£

£

a week

Part 3

lodgings to you or your

partner?

£

About other people who live with you

a **week**

£

a week

| | | First person | Second person | Third person |
|---------------------|--|---|---|---|
| | severely impaired? | No Yes | No Yes | No Yes |
| Are they at the m | r in legal custody coment? | No When are they expected to come out? | No Yes When are they expected to come out? | No When are they expected to come out? |
| Are they the mon | r in hospital at nent? | No Please tell us about it below. | No Please tell us about it below. | No Please tell us about it below. |
| When di | id they go in? | / / | / / | / / |
| - | normally work ours or more a | No Yes Tell us their earnings before any deductions | No Tell us their earnings before any deductions | No Yes Tell us their earnings before any deductions |
| | | £ a week | £ a week | £ a week |
| Number | of hours worked? | | | |
| income a Make su | have any other at all? re you tell us I other income they | No Please tell us about it below. | No Please tell us about it below. | No Please tell us about it below |
| Т | his includes any benefits c | or allowances you have not told us | about on this form and interest fro | m savings and investments. |
| 1. | Name of first other income | | | |
| | How much is it before deductions? | £ a week | £ a week | £ a week |
| 2. | Name of second other income | | | |
| | How much is it before deductions? | £ a week | £ a week | £ a week |
| 3. | Name of third other income | | | |
| | How much is it before | £ a week | £ a week | £ a week |

| art 4 About t | Defing self-employed | |
|---|--|---|
| Are you or your partner self-employed? | only recently set up the bu | his page. ding accounts for the last financial year. If you havusiness and do not have a full year's accounts, we will write to you abou |
| | of everything you have listed in this part bef | • |
| can get. Read the chec | klist at part 21 on page 30 to see what you c | can use as evidence. |
| | You | Your partner |
| What kind of work do you do? | | |
| When did the business start? | / / | / / |
| What is the business address? | | |
| | Postcode | Postcode |
| Do you have any business partners? | No Yes Tell us their names and addresses. | No Tell us their names and addresses. |
| | Postcode | Postcode |
| How many hours a week do you usually work? | | |
| Do you get a Business Start-up Allowance or New Deal payment? | No Yes How much and how often? £ every | No Yes How much and how often? f every |
| Do you pay into a private pension scheme? | e No | No |

£

every

£

every

About working for an employer Part 5 Do you or your partner No Go to part 6. work for an employer? Answer the questions on this page. Yes [If you work for more than one employer, tell us about them by filling in part 17 on page 26. If you are sending a separate sheet of paper, tick this box. We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 30 to see what you can use as evidence. You Your partner What kind of work do you do? What is your employer's name, address and phone number? Postcode Postcode Phone Phone When did you start this job? What is your payroll, employee or staff number? Are you employed for a No No limited period? When will you finish? Yes When will you finish? How often do you get Every Every paid? How much do you get paid before tax and National £ £ Insurance are taken off? How are you paid, for example, in cash, by cheque or straight into a bank or building society account? When was your last pay rise? When will your next pay rise be? How many hours a week do you usually work? Give details of any £ £ regular overtime, every every bonuses or commission. Are you getting Statutory No No Sick Pay (SSP), Statutory When did this start? When did this start? Paternity Pay (SPP), **Adoption Pay or Statutory** / Maternity Pay (SMP) from

your employer at the moment?

| | You | Your partner |
|---|--|---|
| Are you getting any other sick pay or maternity pay from your employer at the moment? | No Yes How much and how often? • every | No Yes How much and how often? £ every |
| When did this start? Do you pay into a private or company pension scheme? | / / No How much and how often? £ every | / / No Yes How much and how often? f every |
| Part 6 About | any other work | |
| Do you or your partner do any other work at all? This could be voluntary work or any other work, even if it is not paid work. | No Go to part 7. Yes Answer the questions on this page. | |
| | everything you have listed in this part before we also 21 on page 30 to see what you can use as eviden | |
| | You | Your partner |
| What other work do you do? | | |
| What is the name and address of the person you do this work for? | Postcode | Postcode |
| When did you start this work? | / / | / / |
| How many hours a week do you usually work? | | |
| Do you get paid? If you only get expenses or tips, still tick Yes and give details. | No Tell us about it below. | No Yes Tell us about it below. |
| How much do you get before any deductions? | £ | £ |
| How often are you paid? | Every | Every |

About working for an employer (continued)

Part 5

Part 7 About Income Support, Income-Based Jobseeker's Allowance, Income-Related Employment & Support Allowance and Pension Credit

| are you or your partner getting or waiting to hear about a claim for Income Support, Income-based Jobseeker's Allowance, Income-related Employmer & Support Allowance or Pension Credit? | No Go to part 8. Yes Answer both the questions in the | nis part. |
|--|--|--|
| | You | Your partner |
| Are you or your partner actually getting Income Support, Income-based Jobseeker's Allowance, | No Please name the benefit or pension. | No Yes Please name the benefit or pension. |
| Income-related Employment & Support Allowance or | | |
| Pension Credit? When did you start getting it? | / / | / / |
| Are you or your partner still waiting to hear about a claim for Income Support, Income-based | No Please name the benefit or pension. | No Yes Please name the benefit or pension. |
| Jobseeker's Allowance, Income-related Employment & Support | | |
| Allowance or Pension Credit? | | |
| When did you claim? | / / | / / |

| Part 8 About any other benefits and | pensions | you recei | ve | | | |
|--|--------------------|------------------|-----------------|--------------------|----------------|-----------|
| Are you or your partner getting any benefits or waiting to hear about benefits you have claimed? No Go to par Yes Tell us about | | fits on this pag | e. | | | |
| We must see evidence of everything you have listed in Read the checklist at part 21 on page 30 to see what y | · · | | decide how r | much be | enefit you can | get. |
| Read the list of benefits below and tell us about any you or y | our partner a | are getting nov | v or have claim | ied. | | |
| | | You | | Yo | our partner | |
| | Waiting to hear | | 1 | Waiting to hear | | |
| Attendance Allowance | ∨ | How much £ | How often | √ | How much | How often |
| Bereavement Allowance | <u> </u> | £ | | | £ | |
| Carer's Allowance | <u> </u> | £ | | | £ | |
| | | | | ┐ ├─ | | |
| Who do you care for? Child Benefit | | £ | | <u> </u> | £ | |
| | | | | | | |
| Child Tax Credit | | £ | | | £ | |
| Disability Living Allowance – care component | | £ | | | £ | |
| Disability Living Allowance – mobility component | | £ | | | £ | |
| Employment and Support Allowance – contribution based | | £ | | | £ | |
| Fostering Allowance | | £ | | | £ | |
| Guardian's Allowance | | £ | | | £ | |
| Incapacity Benefit | | £ | | | £ | |
| Industrial Injuries Disablement Benefit | | £ | | | £ | |
| Jobseeker's Allowance – contribution based | | £ | | | £ | |
| Maternity Allowance | | £ | | | £ | |
| New Deal 'top up' payment | | £ | | | £ | |
| Pension Credit – guarantee part | | £ | | | £ | |
| Pension Credit – savings part | | £ | | _ <u>_</u> | £ | |
| Personal Independence Payment – Daily Living Component | | £ | | <u></u> _ | £ | |

£

£

£

£

£

£

£

£

£

£

£

£

£

£

£

£

£

£

£

£

___f

Personal Independence Payment – Mobility Component

Skillseeker's Allowance – modern apprentice

War Widow's Pension – awarded before 1973

War Widow's Pension – awarded after 1973

Severe Disablement Allowance

State Retirement Pension

War Disablement Pension

Widow's or Widower's Pension

Widowed Mother's Allowance

Widowed Parent's Allowance

The name of the benefit or pension

Working Tax Credit

Any other benefit

How often?

When is the income

likely to go up?

Every

How much do they get?

When did this income

start?

£

Part 10 About bank accounts, savings, investments and property This includes cash, current accounts and savings accounts with a bank or building society, post office accounts, Premium Bonds, National Savings Certificates and stocks and shares. You must provide your statements for the last two months. Do you or your partner No Go to part 11. have any savings, bank Yes [Answer the questions on this page. accounts, investments or property in the UK or abroad? We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 30 to see what you can use as evidence. Do you have any of the following? **If 'Yes',** answer the questions below. **Bank accounts** Name of the bank Money in a bank account Whose name is the account in? £ £ £ No Yes If 'Yes', answer the questions below. **Building society** accounts Money in a building society Name of the building society Whose name is the account in? £ £ £ Yes If 'Yes', answer the questions below. **Post Office** accounts Money in a post office a/c Type of post office account Whose name is the account in? £ £ **Premium Bonds** No Yes Value No Yes If 'Yes', answer the questions below. Do you or your partner have any National **Savings Certificates?** Value Issue number How many? £ £ Do you or your partner No Yes If 'Yes', answer the questions below. have any stocks, shares

or unit trusts?

| Part 10 About bank ac | .counts, savings, investi | ments and property (cor | itinued) | |
|---|---|--|---|--|
| Do you or your partner have any other savings or investments? | No Yes | | | |
| For example, cash, PEPs, ISAs, Income Bonds, compensation or any other money you have not told us about on this form. | Tell us about this. | | | |
| Do you or your partner own or partly own any property, land or timeshare, other than the home you live in either in | timeshare. Please | u have a mortgage or loan for the write the address in the box be ately about this property. | | |
| the UK or abroad? | | | | |
| | | Post | tcode | |
| | | \neg | | |
| How much is it worth? | £ | | | |
| If you have a mortgage | £ | \neg | | |
| or loan for this, how much is left to repay? | £ | | | |
| much is left to repay? | | | | |
| Do you sub-let this property? | No If 'Yes' how much i | income do you receive from thi | s monthly | |
| | £ | | | |
| Do any children you are claiming for: own property or land in this country, or have any | No Please tell us about it below | | | |
| money or property held in trust? | Tell us about this. | | | |
| Part 11 About money | y you pay out | | | |
| Do you or your partner pay out money from your own income for childminding costs for a child to attend a registered | No Go to part 11 ove Yes Answer the quest | | | |
| childminder, a nursery or an afterschool club? | First child | Second child | Third child | |
| | Tell us the name and registration number of the minder. | Tell us the name and registration number of the the minder. | Tell us the name and registration number of the minder. | |
| | | | | |
| | How much to you pay? | How much do you pay? | How much do you pay? | |
| | | 1 [. | 1 | |
| | £ every | £ every | £ every | |

We need to see evidence.

We need to see evidence.

We need to see evidence.

Your partner Do you or your partner You pay towards the upkeep of a student? No How much do you pay? Yes How much do you pay? £ £ How often? How often? Every Every We need to see evidence. We need to see evidence. Part 12 About rent Do you pay rent for your Go to part 15. home? Tick Yes if you Answer the next question. would pay rent but you already get Housing Benefit. We must see evidence of everything you have listed in this part before we can decide how much benefit you can get. Read the checklist at part 21 on page 30 to see what you can supply as evidence. What is your landlord's full name and business address? By landlord we mean the person or Postcode organisation who owns the property you live in. If your landlord has an agent, tell us their full name and address. By agent we mean the person Postcode or organisation you actually pay rent to. Are you, your partner, or No What is your relationship? any of your or your Yes partner's children related to your landlord or agent or to your landlords partner or the agent's partner? No Is your landlord a former partner? (If you answer Yes we may need to write to you for further information). Yes Related includes related through marriage, even if the marriage has ended. Some examples are ex-wife, ex-husband, aunt, brother, daughter, father, grandson, grandmother, son-in-law or stepdaughter. When did you start / renting your home? When did you move into this address? If you have not moved in Tell us why you have not moved in. yet, tell us when you expect to move.

Part 11

About money you pay out

Part 12 About rent (continued)

| What sort of tenancy do | |
|---|---|
| you have? For example, shorthold, assi | ured, tied rent or something like this. |
| ror example, shorthold, ass. | |
| How long is the tenancy for? | / / to / / |
| How much rent do you pay and how often? | £ every For example, every week, two weeks, four weeks or month. |
| Does anyone else share the rent with you and your partner? | No Yes Tell us their name and their relationship to you and your partner. |
| How much of the rent does the joint tenant pay? | £ every For example, every week, two weeks, four weeks or month. |
| Has your rent changed in the last 12 months? | No Send us evidence. |
| When is the next rent increase due? | |
| Do you have any weeks when you do not have to pay rent? | No |
| Are you behind with your rent? | No D Yes By how many weeks? |
| When you moved into your home could you afford the rent? | No Yes |
| Who has to pay the Council Tax bill for your home? Tick the box that applies. | You or your partner Your landlord Someone else Tell us who receives the Council Tax Notice? |
| Does your rent include mor | ney for the following? |
| Meals | No L every |
| | For which meals? Please tick. Breakfast Lunch Evening meal |
| | |
| Heating | No L Yes How much? £ every |
| Lighting | No L Yes How much? £ every |
| Hot water | No |
| Fuel for cooking | No |

| Part 12 About rer | nt (continued) | | | | | | | |
|--|---|----------------------------------|---------------------------|--|--|--|--|--|
| Laundry | No How much? | £ | every | | | | | |
| Cleaning rooms or windows | No Yes How much? | £ | every | | | | | |
| Gardening | No Yes How much? | £ | every | | | | | |
| Garage or parking space | No How much? | £ | every | | | | | |
| | Do you have to rent the gara | ge as part of your tenancy | agreement? No Yes | | | | | |
| Personal care and support | No Yes How much? | £ | every | | | | | |
| | Do you pay any service charges separate from your rent? For example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance? | | | | | | | |
| | No How much? | £ | every | | | | | |
| | What for? | | | | | | | |
| Part 13 About wh | ere you live | | | | | | | |
| What sort of building do you live in? Tick one box only. | Detached house Semi-detached house | Flat in a house Flat in a block | Board and lodgings Hotel | | | | | |
| | Terraced house | Flat over a shop | Residential nursing home | | | | | |
| | Maisonette | Bedsit or rooms | Residential care home | | | | | |
| | Bungalow | Caravan, mobile hom | e Hostel | | | | | |
| | Other | or houseboat | | | | | | |
| Is there more than one floor? | No Yes How many floors | are there? Wh | at is your flat position? | | | | | |
| Do you and your household live in only part of the building you have ticked? | No Yes Where in the build | ding do you live? Fron | nt Middle Back | | | | | |

Part 13 About where you live (continued)

| How many rooms are there in the building? | In the who | le building | Just for you and y household | our | That you share with other people |
|--|------------|------------------|---------------------------------|---------|----------------------------------|
| | | | | | |
| Living rooms | | | | | |
| Bedsitting rooms | | | | | |
| Bedrooms | | | | | |
| Bathrooms or shower rooms | | | | | |
| Toilets | | | | | |
| Kitchens | | | | | |
| Other rooms | | | | | |
| | | | | | |
| Do you use your home for business? | No 🗌 | Yes | | | |
| Who is responsible for decorating your home? | You | The landlord | Don't knov | v 🗌 | |
| Please tick to show if the property is let as: | Furnished | Partly furnished | Minimally fu | rnished | Unfurnished |
| Does your home have central heating? | No 🗌 | Yes 🗌 | | | |
| Does your home have a garden? | No 🗌 | Yes | | | |
| Do you have a garage or car parking space? | No 🗌 | Yes | | | |

Part 14 How you will be paid

Payment of Council Tax Reduction

Your Council Tax account will be credited with any Council Tax Reduction you are entitled to.

Payment of Housing Benefit

Housing Association Tenants – In most cases you can choose where to have your Housing Benefit paid. We can arrange to pay your money:

- straight into a bank account
- by cheque
- direct to your landlord

If your landlord is **not** a Housing Association and you are making this claim for Housing Benefit your Housing Benefit must normally be paid directly to you. If you have difficulty managing your finances, for example you have a learning disability, an illness which means you are unable to manage your affairs on a day to day basis or severe debt problem, please contact your local service point (see page 4) or call us on 01546 605512 and we may be able to consider making payment direct to your landlord.

Payment Direct into an Account (BACS Credit)

We recommend that you get your money paid this way because it is the quickest and most convenient way for you to receive your benefit.

Please complete the BACS Credit mandate on page 24 of this form.

Part 14

| You must tick one of these boxes | | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| I would like my Housing Benefit to be paid: | | | | | | | | |
| Direct to m | Direct to my Landlord (Housing Association Tenants only) | | | | | | | |
| Directly into | o a bank account (please complete details below) | | | | | | | |
| By Cheque | | | | | | | | |
| Please note that we cannot make payments into a Post Office Card Account. You must answer all the questions on this page. You can find the account details on your bank statement, cheque book or passbook. If you are not sure about the details, ask the bank or account provider. Whose name or names is the account in? (please write the name or names as they appear on the bank | | | | | | | | |
| statement, cheque Names | book or passbook. | | | | | | | |
| Account Number | | | | | | | | |
| Sort Code | | | | | | | | |
| Roll Number (if applicable) | | | | | | | | |
| Name of bank or ac | count provider | | | | | | | |
| Address of bank or | account provider | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Signature of accour | nt holder | | | | | | | |
| Date | / / | | | | | | | |

| Part 15 | Anything else you need to | tell us abou | ut | | | |
|---|---|---|---------------------------------------|--------------------------------|---------------------------------------|--|
| Please use the | his space to tell us anything else y | you think we | should kno | w about. | | |
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| Part 16 | Backdating | | | | | |
| earlier date, to you have a go of the reason, Please note th | e if you have a good reason for not cla ell us when you want benefit from an ood reason for not claiming earlier, an for example, letters from your docto nat we cannot backdate benefit for an ustomers, from the date of your requ | nd why you did nd that good re or or social wor ny period more | not claim ea ason exists f ker. | arlier. We w for all of the | ill not backdate y period. You mus | your benefit unless st provide evidence |
| Date you war | nt to claim benefit from | / | 1 | | | |
| For this earlie the same as o | er period, were your circumstances | No | Yes | | | |
| | | | | | | |
| Tell us why yo | ou have not claimed before. | | | | | |
| | | | | | | |
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Part 17 Extra information

| Please fill in the appropriate boxes below where you have extra information to tell us about. |
|---|
| Part 2 About children Please provide all the information that you have given on page 8 for your other children. |
| |
| Part 3 About other people who live with you. Please answer all the questions we ask on pages 9 and 10. |
| Part 5 About working for an employer |
| Please answer all the questions we ask on pages 12 and 13. |
| Part 9 About money coming in Please answer all the questions we ask on page 16. |

Even if someone else has filled in this form for you, both you, and your partner (if you have one) must sign this declaration if you can. Please read this declaration carefully before you sign and date it.

- I declare that the information I have given on this form is correct and complete and I have declared all of my income and savings.
- I give you permission to make any enquiries to check the information on this form with the information I have given to other sections within the council, benefit authorities and the Home Office as allowed by law.
- I must let you know immediately of any changes in circumstances which may affect the claim. I have read and understood the list of changes I must tell you about on page 3 of this form.
- I understand that if I give any information that is not correct or complete or do not tell you about any changes that might affect my benefit, I may be prosecuted.
- The Council is under an obligation to manage public funds properly. Accordingly, I understand that information I provide will be used to ensure appropriate payment of Housing / Council Tax Reduction.
- The information may also be used to prevent and detect fraud, including checks on undeclared cohabiters. It is also possible that this information may be shared for the same purpose with other public bodies, other organisations which handle public funds or Experian, a credit reference agency.
- This Authority has adopted a Government procedure dictated by best practice which means that at sometime you may be contacted by a Council Officer who will confirm that the details on your application form remain unchanged. The Officer will formally identify him/herself and will fully explain the procedure to you. This process must be carried out in order for your benefit to remain in payment.
- I agree that you may contact my employer for details of my employment which could be relevant to my application and I agree to my employer giving you this information.

| Your signature | Your partner's signature |
|---|---|
| | |
| Date | Date |
| / / | / / |
| | rson claiming, please tell us why you are filling in this form for th n agent of the person claiming, you must provide evidence of |
| I declare that, as far as possible, I have confirmed with the property. | erson claiming that the answers I have written on this form are |
| Name of the person who filled in this form | |
| Signature | |
| Relationship to the person claiming | |
| | Date / / |

Part 19 Sharing information with your landlord

Sharing information with your landlord or housing association could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We will assume your agreement to us sharing information within the criteria below **UNLESS** you sign this statement telling us you **do not wish** us to share the information with your landlord.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, the start date of your tenancy. In these circumstances, we can contact your landlord without your permission.

Under the Data Protection Act 1998, we would need your permission to discuss the following with your landlord:

- That you have claimed or renewed your claim for Housing Benefit
- That we have made a decision on your claim
- Housing Benefit Entitlement and payment date
- That we need more information to make a decision on your claim and what that information may be

We will not give your landlord any information about:

- Personal circumstances which relate to you and your family
- Your finances

You can withdraw permission for us to share information with your landlord or housing association at any time in the future.

| Your signature | |
|-----------------------|--|
| My landlord's name is | |
| | |

Part 20 Data Protection

The information given in this application will be treated in confidence and will not be disclosed to any third parties, except where permitted by law or where consent has been received. However, information may be shared amongst other departments of Argyll and Bute Council.

The information will be held on our computer systems and may be used in the following ways:

- For the assessment of your eligibility for Housing Benefit and or Council Tax Reduction.
- Shared information for the collection of Council Tax Arrears.
- Information about landlords will be shared with other council departments for landlord registration purposes.

The uses of your personal information are covered by our registration under the Data Protection Act 1998. Under the terms of the Act, you have the right to obtain a copy of the information we hold about you, however, an appropriate fee may be payable. Should you wish to exercise this right, your request must be made in writing to the Data Protection Officer, Kilmory, Lochgilphead, PA31 8RT and must be accompanied by the appropriate fee where applicable.

Part 21 Checklist

Please tick to say what evidence you are sending with this form. We must see original documents, not copies.

Please do not send valuable items through the post. If you can, bring them into any of our offices listed on page 4. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later.

| We can start to process you | r claim | , but we will not be able to pay you any benefit until we have all the evidence. |
|--|---------|--|
| BACS mandate | | Please see page 24. |
| Sharing information with landlord | | Please see page 28. |
| Evidence of identity | | You must provide one of the following for you and your partner – birth certificate, marriage certificate, passport, medical card, driving licence, UK residence permit or EEC identity card. |
| Evidence of National Insurance number | | Such as a National Insurance number card, payslips or letter from social security or the tax office. Documents already provided as evidence of identity cannot be used as evidence of your National Insurance number. |
| Evidence of non- dependant's income | | You must provide proof of the non-dependant's income to receive the lower non-dependant deduction. If you do not, the highest deduction will apply. |
| Evidence of earnings | | We also need this for any other adults living in your home. This means your last five payslips if you are paid weekly, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid monthly. If you do not have these payslips, your employer must fill in the earnings certificate. |
| Evidence of self-employment | | If you or your partner are self-employed, we need to see your accounts for the last financial year. If you have been trading for less than six months, we need to see a summary of your trading records so far. We need to see your last two monthly business bank accounts. |
| Evidence of other income | | We also need this for any other adults living in your home. Such as pension slips from a previous employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings. |
| Evidence of benefits, allowances or pensions | | We also need this for any other adults living in your home. Such as current award notice or letters from social security confirming how much you get. If you do not have evidence let us know straight away. Please do not send order books through the post. |
| Evidence of savings and investments | | Such as all your bank, building society or post office books, full bank statements, or certificates for Premium Bonds, National Savings Certificates, ISA's, stocks, shares and unit trusts. We need to see evidence of any interest or dividends you get on investments and savings. We need to see this evidence for children in your household as well. The evidence you send must show details for at least the last two months. |
| Evidence of other money paid out | | Such as letters about student grants or maintenance, agreements or receipts from registered child carers. |
| Evidence of private rent and tenancy | | Such as a rent book, rent receipts, lease agreement, tenancy agreement, proof of ownership or a letter from your landlord. |

Part 22 Further discounts you may be entitled to

Housing Benefit and Council Tax Reduction are not the only way to reduce your council tax bill, below is a summary of other reductions on offer.

Council Tax discounts and reductions

A discount of 25% is available for homes where there is only one person over 18 who have to pay council tax.

You might be given a discount on your Council Tax if you fall into a category of people we think need help with paying it.

These following people may be disregarded for the purpose of calculating Council Tax liability:

- students, student nurses and apprentices
- long-term hospital patients
- under 18's
- anyone with a severe learning difficulty

For example: A couple both aged over 18 live together and one of them is a full-time student. In this case, the student would not be counted for council tax while they are studying full-time and the bill for the property would be reduced by a 25% discount.

You may be entitled to a discount of 10% if the property is not your sole or main residence.

You may be entitled to a reduction in your council tax bill if someone in your home is disabled, and the property has a feature which is mainly used by the person with the disability. For example: if your house has been specially adapted for a wheelchair to be used indoors.

For some properties, council tax may not need to be paid at all (this is known as an exemption). For example: if the property is not being lived in and is unfurnished or only has students or people under the age of 18 living in it. If you would like to know more about the various discounts and exemptions that are available, please contact us on 01546 605511 or visit our website at www.argyll-bute.gov.uk.

If English is not your first language

If you would like this document in another language or format, or if you require the services of an interpreter, please contact us.

Ma tha sibh ag iarraidh an sgrìobhainn seo ann an cànan no riochd eile, no ma tha sibh a' feumachdainn seirbheis eadar, feuch gun leig sibh fios thugainn.

Gaelic

Jezeli chcieliby Pañstwo otrzymaO ten dokument w innym jzyku lub w innym formacie albo jeeli potrzebna jest pomoc Uumacza, to prosimy o kontakt z nami.
Polish

यह दस्तावेज़ यदि आपको किसी अन्य भाषा या अन्य रूप में चाहिये, या आपको आनुवाद-सेवाओं की आवश्यक्ता हो तो हमसे संपर्क करें Hindi

ਜੇ ਇਹ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਜੇ ਤੁਹਾਨੂੰ ਗੱਲਬਾਤ ਸਮਝਾਉਣ ਲਈ ਕਿਸੇ ਇੰਟਰਪ੍ਰੈਟਰ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਤੁਸੀਂ ਸਾਨੂੰ ਦੱਸੋ।

Punjabi

本文件可以翻譯為另一語文版本,或製作成另一格式,如有此需要,或需要傳譯員的協助,請與我們聯絡。

Cantonese

Information is available in large print, audio tape and Braille formats. Typetalk calls welcome.

Argyll and Bute Council - Income Certificate

You should only use this form if you cannot send us payslips.

| Please fill in your name and address opposite and get your employer to fill in the details that we ask for. When the certificate has been completed please send it back to us with your application form. | | | Name: Address: | | | | |
|---|-----------|-------------------|-------------------|-----------------------|-------------------------|----|--|
| Employer's | Signature | En | nployer's Stan | np | | | |
| Print Name: | | D | ate: | | | | |
| | | | | | | | |
| To Employer: Please help the persons application by giving us their last five weeks' wages, if they are paid weekly, the last three if they are paid fortnightly or the last two months if they are paid monthly. Please give this form back to the employee when complete. | | | | | | | |
| | Date | Gross Pay (before | Income Tax | National Insurance | Pension Contribution | าร | |
| 4 | | deductions) | | Contributions | | | |
| 1 | | | | | | | |
| 2 | | | | | | | |
| 3 | | | | | | _ | |
| 4 | | | | | | _ | |
| 5 | | | | | | | |
| Normal hours they work each week | | | | | | | |
| | | | | | | | |
| Is SSP included in any of these payments? Yes No | | | | | | | |
| If "Yes", how much? | | | | | | | |

Please include any overtime or bonuses